



د افغانستان اسلامي جمهوریت
Islamic Republic of Afghanistan
د کورنیو چارو وزارت
Ministry of Interior



Support to Law & Order – Phase VI (LOTFA)

REQUEST FOR Proposal (Updated RFP) (Advertisement)

NAME & ADDRESS OF FIRM:	DATE: 10 August 2011
NATIONAL AND INTERNATIONAL SUPPLIER	REFERENCE: LOTFA/MoI/RFP/0014-2011

You are kindly requested to submit your sealed envelope to LOTFA to the below address no later than 21st September 2011 **at 15:00 hrs. Kabul time**

No	Generic Description [incl. Technical specifications, quality & safety standards, special features required]	Quantity	Unit Price (AFN)	Total Price (AFN)
1	Ability to design, purchase, and install a Cisco Voice Over IP (VOIP Cisco 7941G VOIP POE capable) pending compatibility with engineering design) solution in 5 Provincial Head Quarters (Mazar, Herat, Lashkar Gah Helmand, Jalalabad and Kandahar) that interface with the current MOI network with the following system capabilities:	5 Centers		
2	Ability to connect 10 call takers in each of the following locations. 5 Provincial Head Quarters (Mazar, Herat, Lashkar Gah Helmand, Jalalabad and Kandahar)	5 Centers		
3	Ability to develop menu system for directing calls; In 119 centers of 5 Provincial Head Quarters (Mazar, Herat, Lashkar Gah Helmand, Jalalabad and Kandahar)	5 Centers		
4	Ability to develop calling queue for servicing callers who must wait for service; In 119 centers of 5 Provincial Head Quarters (Mazar, Herat, Lashkar Gah Helmand, Jalalabad and Kandahar)	5 Centers		
5	Ability to develop and establishment six (6) call taker and 1 supervisor station and 3 spares in each 119 centers (total fifty (50) VOIP phones with headsets); in Mazar, Herat, Jalalabad, Helmand and Kandahar.	50		
6	Ability to develop phone setup with transfer capability	5 Centers		
7	Ability to develop a server with ninety day voice recording capability for 6,000 calls a day, 42,000 calls a week, 168,000 a month to be installed one each in 119 centers of 5 Provincial Head Quarters (Mazar, Herat, Lashkar Gah Helmand, Jalalabad and Kandahar) Dell 2950/2970 Servers (minimum of 4TB) pending compatibility with engineering design.	5		

8	Ability to develop a caller ID capability for all phones	5 Centers		
9	Ability to develop a system with a method for receiving recorded phone conversations from data storage.	5 Centers		
9	Ability to retrieve a system to block identified phone numbers.	5 Centers		
10	Ability to develop system capable of generate statistical reports;	5 Centers		
11	On site hand on system training on how to operate the equipment and generate statistical reports; in DARI/PASHTO and English in each 119 centers of 5 Provincial Head Quarters (Mazar, Herat, Lashkar Gah Helmand, Jalalabad and Kandahar) and then follow up training of 2 weeks for up to fifty (50) call takers and four (4) supervisor personnel in Kabul	5 Centers		
12	Provide training for a minimum of two (2) MoI System Admin personnel to support the system at tier one and two levels in regions. And provide technical support for maintenance of the center for one year.	5 Centers		
13	Provide user guide and training and documentation in both Dari/Pashto and English	5 Centers		
	Provide semiannual on site hand on retraining at the user and administrator level for one year after system acceptance.	5 Centers		
16	Provide a minimum of a one year warranty on all equipments and software including labor;	5 Centers		
17	Provide a minimum of one year of technical support to operate and troubleshoot software, hardware.	5 Centers		
18	Ability to block phone numbers at the server level.	5 Centers		

List of remaining Equipments

	Computer: Dell Optiplex 960 (including flate 17 inches monitor and other needed accessories)	45		
	APC Back UPS 1000 VA	45		
	APC power code	50		
	Cables: EIA/TIA and BCCI standards and full test results, including data throughput and wire-mapping must be furnished for inspection	According to the need		
	HP Laserjet M1522N/3055 all in one printer	5		
	42" plasma display panel (prima)	5		
				Afs-.....

The above equipment and services will be provided in Five Provincial Head Quarters (Mazar, Herat, Jalalabad, Lashkar Gah, Kandahar)

CONDITIONS

General Terms and Conditions	See Appendix A
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Reception of the quotations	Sealed envelopes to: Law & Order Trust Fund (LOTFA) Charahi Sadarat MoI compound, behind MoI Finance Directorate Kabul Afghanistan Ahmad Zaki 0796230053 Ahmad.zaki@undp.org All correspondences should clearly indicate references of the request for quotation (ref) Late quotations shall be rejected.				
	PLACE: KABUL, Afghanistan				
Payment Terms	Within 30 days upon satisfactory delivery of items.				
Validity of Quotation	<input checked="" type="checkbox"/> 30 DAYS				
Preliminary Examination – Completeness of quotation.	Partial bids permitted. <input checked="" type="checkbox"/> Partial bids not permitted				
Deliver point	Mazar, Herat, Jalalabad, Lashkar Gah, Kandahar				
Delivery Time	60 working days after receipt of PO				
Mode of Transport	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; border-bottom: 1px solid black;">AIR</td> <td style="width: 50%; border-bottom: 1px solid black;">SEA</td> </tr> <tr> <td style="border-bottom: 1px solid black;">SURFACE</td> <td style="border-bottom: 1px solid black;">OTHERS <input checked="" type="checkbox"/></td> </tr> </table>	AIR	SEA	SURFACE	OTHERS <input checked="" type="checkbox"/>
AIR	SEA				
SURFACE	OTHERS <input checked="" type="checkbox"/>				
General Terms and Conditions	Items should be delivered to the provincial 119 Call Centers in Mazar, Herat, Jalalabad, Lashkar Gah and Kandahar				

Please state the following in your quote

Details on any warranty/guarantee conditions:

REQUIREMENTS

<p><u>Language:</u> All documentation, including installation and operating manuals shall be in:</p> <p><input checked="" type="checkbox"/> English <input type="checkbox"/> French <input type="checkbox"/> Spanish <input type="checkbox"/> Others</p> <p><u>Number of Copies:</u> Please submit your sealed bids in one copy (One original only).</p> <p><u>Submission:</u> CONTACT ADDRESS: Law and Order Trust Fund (LOTFA) MoI, opposite of MoI finance Directorat, Kabul, Afghanistan Ahmad Zaki 0796230053 Ahmad.zaki@undp.org August 10th, 2011</p>

Please confirm hereafter:

Name of the company: _____

Address of company: _____

Name of authorized: _____

Representative: _____

Phone number: _____

Email address: _____

Date: _____

Please signed and stamp all pages

General Terms and Conditions for Goods

1. ACCEPTANCE OF THE PURCHASE ORDER

This Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy of it or by timely delivery of the goods in accordance with the terms of this Purchase Order, as herein specified. Acceptance of this Purchase Order shall affect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of this Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind LOTFA unless agreed to in writing by a duly authorized official of LOTFA.

2. PAYMENT

2.1.1 LOTFA shall, on fulfillment of the Delivery Terms, unless otherwise provided in this Purchase Order, make payment within 30 days of receipt of the Supplier's invoice for the goods and copies of the shipping documents specified in this Purchase Order.

2.1.2 Payment against the invoice referred to above will reflect any discount shown under the payment terms of this Purchase Order, provided payment is made within the period required by such payment terms.

2.1.3 Unless authorized by LOTFA, the Supplier shall submit one invoice in respect of this Purchase Order, and such invoice must indicate the Purchase Order's identification number.

2.1.4 The prices shown in this Purchase Order may not be increased except by express written agreement of LOTFA.

3. RISK OF LOSS

Risk of loss, damage to or destruction of the goods shall be governed in accordance with DDU Incoterms 2000, unless otherwise agreed upon by the Parties on the front side of this Purchase Order.

4. EXPORT LICENCES

Notwithstanding any INCOTERM 2000 used in this Purchase Order, the Supplier shall obtain any export licenses required for the goods.

5. FITNESS OF GOODS/PACKAGING

The Supplier warrants that the goods, including packaging, conform to the specifications for the goods ordered under this Purchase Order and are fit for the purposes for which such goods are ordinarily used and for purposes expressly made known to the Supplier by LOTFA, and are free from defects in workmanship and materials. The Supplier also warrants that the goods are contained or packaged adequately to protect the goods.

6. INSPECTION

1. LOTFA shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods.

2. Inspection prior to shipment does not relieve the Supplier from any of its contractual obligations.

7. RIGHTS OF LOTFA

In case of failure by the Supplier to fulfill its obligations under the terms and conditions of this Purchase Order, including but not limited to failure to obtain necessary export licenses, or to make delivery of all or part of the goods by the agreed delivery date or dates, LOTFA may, after giving the Supplier reasonable notice to perform and without prejudice to any other rights or remedies, exercise one or more of the following rights:

- a) Procure all or part of the goods from other sources, in which event LOTFA may hold the Supplier responsible for any excess cost occasioned thereby.
- b) Refuse to accept delivery of all or part of the goods.
- c) Cancel this Purchase Order without any liability for termination charges or any other liability of any kind of LOTFA.

8. LATE DELIVERY

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods by the delivery date(s) stipulated in this Purchase Order, the Supplier shall (i) immediately consult with LOTFA- to determine the most expeditious means for delivering the goods and (ii) use an expedited means of delivery, at the Supplier's cost (unless the delay is due to Force Majeure), if reasonably so requested by LOTFA.

9. ASSIGNMENT AND INSOLVENCY

11.1. The Supplier shall not, except after obtaining the written consent of LOTFA, assign, transfer, pledge or make other disposition of this Purchase Order, or any part thereof, or any of the Supplier's rights or obligations under this Purchase Order.

11.2. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, LOTFA may, without prejudice to any other rights or remedies, immediately terminate this Purchase Order by giving the Supplier written notice of termination.